Building the Future-ready Enterprise with MFDM™

TCS’ MFDM™ (Machine First Delivery Model) lays out a structured approach to digital transformation. It helps automate all business process activities that can be automated, and turn them into intelligent processes.

MFDM™ involves giving the first right of refusal to technology with a view to augment human capability with automation, analytics and AI. Its four key characteristics are:

- **Experience First** – Focus on enhancing end-to-end experience
- **Ubiquitous** – Built on a networked environment; information available real time all the time
- **Polymorphic** – Personalized line of sight of the enterprise to each stakeholder
- **Inherently Secure** – In-built security controls and regulatory compliance

**The Framework**

The MFDM ‘Sense-Understand- Decide-Respond & Learn’ framework helps enterprises select the right technology for the right purpose and integrate them to deliver business outcomes.
MFDM makes enterprises AI-ready by combining the, here and now, value of automation with a future-proof architecture that allows enterprise to incrementally leverage AI capabilities from multiple sources.

Seizing the Business 4.0 opportunity will require a new holistic approach to digital transformation, powered by MFDM.